

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central East District
33 King Street West, 4th Floor
Oshawa, ON, L1H 1A1
Telephone: (844) 231-5702

Public Report

Report Issue Date: October 2, 2025

Inspection Number: 2025-1387-0005

Inspection Type:

Complaint
Critical Incident

Licensee: Centennial Place Millbrook Inc.

Long Term Care Home and City: Centennial Place Long-Term Care Home,
Millbrook

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): September 24 - 26, 2025 and October 1, 2, 2025

The following intake(s) were inspected:

- Intake: #00156564 - Critical Incident Report (CIR) - Fall of a resident.
- Intake: #00152398 - CIR- Allegation of neglect of a resident.
- Intake: #00152635 - Complaint regarding an allegation of neglect of a resident.

The following **Inspection Protocols** were used during this inspection:

Prevention of Abuse and Neglect
Falls Prevention and Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Based on assessment of resident

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 6 (2)

Plan of care

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s. 6 (2) The licensee shall ensure that the care set out in the plan of care is based on an assessment of the resident and on the needs and preferences of that resident.

The licensee failed to ensure that the care set out in a resident's plan of care was based on an assessment of the resident and on the needs and preferences of that resident.

Specifically, a Registered Practical Nurse did not assess a resident according to the licensee policy related to when to collect a urine culture when concerns of a potential infection were raised.

Sources: Critical Incident Report, the resident's clinical records, Policy "Signs and Symptoms of Infection," Policy "Public Health Ontario: When to obtain a urine cultures algorithm, interviews with staff, and a family member.



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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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