

Inspection Report under  
the Long-Term Care  
Homes Act, 2007

Rapport d'inspection prévue  
sous *la Loi de 2007 sur les foyers  
de soins de longue durée*

Long-Term Care Homes Division  
Long-Term Care Inspections Branch

Division des foyers de soins de  
longue durée  
Inspection de soins de longue durée

Ottawa Service Area Office  
347 Preston St Suite 420  
OTTAWA ON K1S 3J4  
Telephone: (613) 569-5602  
Facsimile: (613) 569-9670

Bureau régional de services d'Ottawa  
347 rue Preston bureau 420  
OTTAWA ON K1S 3J4  
Téléphone: (613) 569-5602  
Télécopieur: (613) 569-9670

**Public Copy/Copie du public**

---

Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / No de registre	Type of Inspection / Genre d'inspection
Nov 29, 2019	2019_583117_0054	017740-19, 017741-19	Follow up

---

**Licensee/Titulaire de permis**

City of Ottawa  
Community and Social Services, Long Term Care Branch 200 Island Lodge Road  
OTTAWA ON K1N 5M2

---

**Long-Term Care Home/Foyer de soins de longue durée**

Centre d'Accueil Champlain  
275 Perrier Street VANIER ON K1L 5C6

---

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

LYNE DUCHESNE (117)

---

**Inspection Summary/Résumé de l'inspection**

---

The purpose of this inspection was to conduct a Follow up inspection.

This inspection was conducted on the following date(s): November 26 and 28, 2019

The purpose of this inspection was to conduct a Follow Up Inspection in regards to the following Logs:

- Log # 017740-19: Follow-up to Compliance Order CO#001 from inspection #2019\_583117\_0037 regarding O.Reg. r. 8. (1), issued September 9, 2019 with a Compliance Due Date of October 31, 2019
- Log # 017741-19: Follow-up to Compliance Order CO#002 from inspection #2019\_583117\_0037 regarding O.Reg. r. 131. (2), issued September 9, 2019 with a Compliance Due Date of October 31, 2019

During the course of the inspection, the inspector(s) spoke with the Administrator, the Program Manager of Resident Care Services (PMRCS), Program Manager of Personal Care Services (PMPCS), a Physician, several Registered Nurses (RNs), several Registered Practical Nurses (RPNs), several identified residents and the Quality Management Nurse.

During the course of the inspection, the inspector reviewed several identified residents' health care records, observed medication administration practices, reviewed electronic medication administration records (eMARs), reviewed medication order reconciliation documentation and processes, reviewed registered nursing staff (RN and RPN) training and education on medication orders and medication reconciliation processes and policies, reviewed medication audits as well as reviewed the licensee's policies:

- # MEDI-CL-ONT-038 "La conciliation des médicaments", revised October 1, 2018
- # MEDI-CL-ONT-039 "Ordonnances de médicaments du prescripteur", revised October 1, 2018
- # MEDI-CL-ONT-021 " Abbreviations for medication orders", revised October 1, 2018

The following Inspection Protocols were used during this inspection:

Medication

Training and Orientation

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)  
0 VPC(s)  
0 CO(s)  
0 DR(s)  
0 WAO(s)**

**The following previously issued Order(s) were found to be in compliance at the time of this inspection:**

**Les Ordre(s) suivants émis antérieurement ont été trouvés en conformité lors de cette inspection:**

<b>REQUIREMENT/ EXIGENCE</b>	<b>TYPE OF ACTION/ GENRE DE MESURE</b>	<b>INSPECTION # / DE L'INSPECTION</b>	<b>NO NO DE L'INSPECTEUR</b>
O.Reg 79/10 s. 131. (2)	CO #002	2019_583117_0037	117
O.Reg 79/10 s. 8. (1)	CO #001	2019_583117_0037	117

**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

**Issued on this 29th day of November, 2019**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**