

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Original Public Report

Report Issue Date: September 15, 2023

Inspection Number: 2023-1537-0003

Inspection Type:

Complaint
Critical Incident

Licensee: City of Ottawa

Long Term Care Home and City: Centre d'Accueil Champlain, Vanier

Lead Inspector

Julienne NgoNloga (502)

Inspector Digital Signature

Additional Inspector(s)

Kelly Boisclair-Buffam (000724)

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): September 6, 7, 8, 11, 2023

The following intake(s) were inspected:

Complaints:

- Intake: #00085044 (CIS #M511-000010-23) related to a complaint made to the home regarding nutrition and an allegation of abuse.
- Intake: #00093744 related to medications and a resident fall.

Critical Incident System Report

- Intake: #00093495 (CIS# M511-000024-23) related to an allegation of resident to resident abuse.
- Intake: #00094282 (CIS #M511-000025-23) related to an unwitnessed fall of a resident with injury.
- Intake: #00095278 (CIS #M511-000027-23) related to an alleged resident to resident abuse.

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The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control

Responsive Behaviours

Reporting and Complaints

Falls Prevention and Management

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.