



**Ministry of Health and  
Long-Term Care**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Ministère de la Santé et des  
Soins de longue durée**

**Rapport d'inspection sous la  
Loi de 2007 sur les foyers de  
soins de longue durée**

**Health System Accountability and  
Performance Division  
Performance Improvement and  
Compliance Branch**

**Division de la responsabilisation et de la  
performance du système de santé  
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## **Public Copy/Copie du public**

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<b>Report Date(s) / Date(s) du apport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / Registre no</b>	<b>Type of Inspection / Genre d'inspection</b>
Feb 9, 2015	2015_290551_0003	O-001308-14, O-001317-14	Complaint

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### **Licensee/Titulaire de permis**

CENTRE D'ACCUEIL ROGER SEGUIN  
435 Lemay Street Clarence Creek ON K0A 1N0

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### **Long-Term Care Home/Foyer de soins de longue durée**

CENTRE D'ACCUEIL ROGER SEGUIN  
435 Lemay Street Clarence Creek ON K0A 1N0

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### **Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

MEGAN MACPHAIL (551), HUMPHREY JACQUES (599)

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## **Inspection Summary/Résumé de l'inspection**

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**The purpose of this inspection was to conduct a Complaint inspection.**

**This inspection was conducted on the following date(s): January 22, 2015.**

**Logs O-001308-14 and O-001317-14 were inspected.**

**During the course of the inspection, the inspector(s): observed meal service, reviewed health care records and reviewed the home's menu.**

**During the course of the inspection, the inspector(s) spoke with Residents, Personal Support Workers, the Nutritional Manager and the Administrator.**

**The following Inspection Protocols were used during this inspection:  
Dining Observation  
Food Quality**

**During the course of this inspection, Non-Compliances were issued.**

**1 WN(s)  
0 VPC(s)  
0 CO(s)  
0 DR(s)  
0 WAO(s)**



**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

Legend

WN – Written Notification  
VPC – Voluntary Plan of Correction  
DR – Director Referral  
CO – Compliance Order  
WAO – Work and Activity Order

Legendé

WN – Avis écrit  
VPC – Plan de redressement volontaire  
DR – Aiguillage au directeur  
CO – Ordre de conformité  
WAO – Ordres : travaux et activités

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.



**WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 72. Food production**

**Specifically failed to comply with the following:**

**s. 72. (2) The food production system must, at a minimum, provide for, (c) standardized recipes and production sheets for all menus; O. Reg. 79/10, s. 72 (2).**

**Findings/Faits saillants :**

1. The licensee has failed to ensure that that there are production sheets for all menus.

Residents of the home stated that they do not always receive the vegetable component of their meal.

On January 22, 2015, Inspector #551 asked the Nutritional Manager for a copy of the production sheets and was told that the home does not use production sheets. The Nutritional Manager stated that the cook uses a copy of the cook's menu which is the regular texture, week at a glance menu with an added legend, the recipe binder and a diet census as a guide for food production. The diet census indicates the number of residents in each of the three dining rooms who consume a regular, minced or puree texture diet and the number that consume a diabetic regular, minced or puree diet.

When asked how much of each food item the cook produced, the Nutritional Manager stated that they are used to the quantities and know how many portions to prepare, but that there was no written guideline. [s. 72. (2) (c)]

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**Issued on this 9th day of February, 2015**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**