

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Rapport d'inspection en vertu de  
la Loi de 2007 sur les foyers de  
soins de longue durée**

**Long-Term Care Operations Division  
Long-Term Care Inspections Branch**

**Division des opérations relatives aux  
soins de longue durée  
Inspection de soins de longue durée**

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<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / No de registre</b>	<b>Type of Inspection / Genre d'inspection</b>
Nov 1, 2021	2021_621755_0025	007961-21, 009075- 21, 011766-21, 016624-21	Critical Incident System

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**Licensee/Titulaire de permis**

Centre d'Accueil Roger Seguin  
435 Lemay Street Clarence Creek ON K0A 1N0

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**Long-Term Care Home/Foyer de soins de longue durée**

Centre d'Accueil Roger Seguin  
435 Lemay Street Clarence Creek ON K0A 1N0

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**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

MANON NIGHBOR (755), JULIENNE NGONLOGA (502)

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**Inspection Summary/Résumé de l'inspection**

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**The purpose of this inspection was to conduct a Critical Incident System inspection.**

**This inspection was conducted on the following date(s): October 6-8, 13-15, 18-22, 2021.**

**The following intakes were competed in this Critical Incident System (CIS) inspection:**

**Log #011766-21 (CIS #2988-000005-21); log #016624-21 (CIS #2988-000008-21); log #009075-21 (CIS #2988-000003-21); log #007961-21 (CIS #2988-000002-21) were related to sustained injuries of unknown cause, resident to resident alleged abuse and responsive behaviors.**

**During the course of the inspection, the inspectors observed residents and staff interactions, provision of care and resident's environment. Reviewed relevant clinical health records and interviewed staff and residents.**

**During the course of the inspection, the inspector(s) spoke with the Administrator, Directors of Care (DOCs), Coordinator of Quality of Care and Risks Assessment, Registered Nurses (RNs), Registered Practical Nurses (RPNs), Personal Support Workers (PSWs), Sitter, Physiotherapist, Environmental Services Supervisor, Maintenance Attendants, Screener and residents.**

**The following Inspection Protocols were used during this inspection:**

**Hospitalization and Change in Condition**

**Infection Prevention and Control**

**Personal Support Services**

**Prevention of Abuse, Neglect and Retaliation**

**Responsive Behaviours**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)**

**0 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**

**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

**Legend**

WN – Written Notification  
 VPC – Voluntary Plan of Correction  
 DR – Director Referral  
 CO – Compliance Order  
 WAO – Work and Activity Order

**Légende**

WN – Avis écrit  
 VPC – Plan de redressement volontaire  
 DR – Aiguillage au directeur  
 CO – Ordre de conformité  
 WAO – Ordres : travaux et activités

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

**Issued on this 4th day of November, 2021**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**