

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District

609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Public Report

Report Issue Date: May 1, 2025

Inspection Number: 2025-1075-0002

Inspection Type:

Critical Incident

Licensee: Iris L.P., by its general partners, Iris GP Inc. and AgeCare Iris Management Ltd.

Long Term Care Home and City: AgeCare Elmira, Elmira

INSPECTION SUMMARY

The inspection occurred onsite on the following dates: April 29-30, 2025 and May 1, 2025

The following intake was inspected:

- Intake 00143541 - Fall of a resident

The following **Inspection Protocols** were used during this inspection:

Falls Prevention and Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Required programs

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 53 (1) 1.

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Required programs

s. 53 (1) Every licensee of a long-term care home shall ensure that the following interdisciplinary programs are developed and implemented in the home:

1. A falls prevention and management program to reduce the incidence of falls and the risk of injury.

The licensee failed to ensure the home's falls prevention and management program was implemented in the home when an intervention was not applied for a resident at a time of their fall.

Sources: Interviews with registered nursing staff and others, a resident's clinical records, a critical incident report, and the AgeCare Fall Prevention Program Policies (Last revised July 2024)