

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: October 29, 2025

Inspection Number: 2025-1182-0003

Inspection Type:

Complaint
Critical Incident

Licensee: DTOC II Long Term Care LP, by its general partner, DTOC II Long Term Care MGP (a general partnership) by its partners, DTOC II Long Term Care GP Inc. and Arch Venture Holdings Inc.

Long Term Care Home and City: Lancaster Long Term Care Residence, Lancaster

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): October 27, 28, 29, 2025

The following intake(s) were inspected:

- Intake: 00160174 CI: 2860 – 00007-25 related to a resident's left arm fracture of unknown origin.
- Intake: 00160906 complaint related to alleged improper/incompetent treatment care of a resident.

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services
Prevention of Abuse and Neglect

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.