



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévue le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

Hamilton Service Area Office
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Hamilton ON L8P 4Y7

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**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
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Date(s) of inspection/Date de l'inspection December 8, 10, 2010	Inspection No/ d'inspection 2010_146_2618_07Dec162044	Type of Inspection/Genre d'inspection Complaint H-02160
Licensee/Titulaire Chartwell Master Care LP, 100 Milverton Drive, Suite 700, Mississauga, ON., L5R 4H1		
Long-Term Care Home/Foyer de soins de longue durée Chateau Gardens Long Term Care Centre, 120 Wellington Street, Niagara on the Lake, ON., L0S 1J0		
Name of Inspector(s)/Nom de l'inspecteur(s) Barbara Naykalyk-Hunt, #146		
Inspection Summary/Sommaire d'inspection		
<p>The purpose of this inspection was to conduct a complaint inspection.</p> <p>During the course of the inspection, the inspector spoke with: the Administrator and the Director of Care.</p> <p>During the course of the inspection, the inspector: reviewed the health file of an identified resident.</p> <p>The following Inspection Protocols were used during this inspection: Dignity, Choice and Privacy.</p> <p><input checked="" type="checkbox"/> There are no findings of Non-Compliance as a result of this inspection.</p>		

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné	Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé. <i>Barbara Naykalyk-Hunt</i> Dec 30/10
Title:	Date:
	Date of Report: (if different from date(s) of inspection).