

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**London District**

130 Dufferin Avenue, 4th Floor  
London, ON, N6A 5R2  
Telephone: (800) 663-3775

## Public Report

**Report Issue Date:** January 29, 2025

**Inspection Number:** 2025-1210-0001

**Inspection Type:**

Critical Incident

**Licensee:** DTOC Long Term Care LP, by its general partner, DTOC Long Term Care MGP (a general partnership) by its partners, DTOC Long Term Care GP Inc. and Arch Venture Holdings Inc.

**Long Term Care Home and City:** Chateau Park Long Term Care Home, Windsor

## INSPECTION SUMMARY

The inspection occurred onsite on the following dates: January 27, 29, 2025

The inspection occurred offsite on the following date: January 28, 2025

The following intake was inspected:

- Intake: #00136938 / Critical Incident (CI) #2712-000001-25 - related to fall prevention and management

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control  
Falls Prevention and Management

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## INSPECTION RESULTS

### WRITTEN NOTIFICATION: Plan of Care

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: FLTCA, 2021, s. 6 (7)**

Plan of care

s. 6 (7) The licensee shall ensure that the care set out in the plan of care is provided to the resident as specified in the plan.

The licensee has failed to ensure that the care set out in the plan of care was provided to a resident as specified in the plan, resulting in injury to the resident.

**Sources:** Resident progress notes, interview with staff , and the resident's care plan