

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Public Report

Report Issue Date: June 13, 2025

Inspection Number: 2025-1210-0003

Inspection Type:

Critical Incident

Licensee: DTOC Long Term Care LP, by its general partner, DTOC Long Term Care MGP (a general partnership) by its partners, DTOC Long Term Care GP Inc. and Arch Venture Holdings Inc.

Long Term Care Home and City: Chateau Park Long Term Care Home, Windsor

INSPECTION SUMMARY

The inspection occurred onsite on the following dates: June 11 - 13, 2025

The following intake was inspected:

- Intake: #00147734 / Critical Incident #2712-000007-25 - related to infection prevention and control

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control

INSPECTION RESULTS

Non-Compliance Remedied

Non-compliance was found during this inspection and was **remedied** by the

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

licensee prior to the conclusion of the inspection. The inspector was satisfied that the non-compliance met the intent of section 154 (2) and requires no further action.

NC #001 remedied pursuant to FLTCA, 2021, s. 154 (2)

Non-compliance with: O. Reg. 246/22, s. 272

CMOH and MOH

s. 272. Every licensee of a long-term care home shall ensure that all applicable directives, orders, guidance, advice or recommendations issued by the Chief Medical Officer of Health or a medical officer of health appointed under the Health Protection and Promotion Act are followed in the home.

The "Recommendations for Outbreak Prevention and Control in Institutions and Congregate Living Settings" from the Ministry of Health, stated that alcohol-based hand rubs (ABHR) "must not be expired".

The licensee failed to ensure that ABHR was not expired, when the inspector observed on June 11, 2025, four bottles of ABHR with an expiration date of February 2025 or March 2025, three being found in resident dining/activity spaces and one at a nursing desk.

On June 12, 2025, staff #102 confirmed the home completed an audit and had no more expired ABHR in the home.

Sources: Observation and staff interview.

Date Remedy Implemented: June 12, 2025