

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Public Report

Report Issue Date: February 6, 2026

Inspection Number: 2026-1210-0001

Inspection Type:

Proactive Compliance Inspection

Licensee: DTOC Long Term Care LP, by its general partner, DTOC Long Term Care MGP (a general partnership) by its partners, DTOC Long Term Care GP Inc. and Arch Venture Holdings Inc.

Long Term Care Home and City: Chateau Park Long Term Care Home, Windsor

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): February 2 - 6, 2026

The following intake(s) were inspected:

- Intake: #00169207 - Customized Proactive Compliance Inspection

The following **Inspection Protocols** were used during this inspection:

Contenance Care
Food, Nutrition and Hydration
Infection Prevention and Control

INSPECTION RESULTS

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WRITTEN NOTIFICATION: Continence Care

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 56 (2) (a)

Continence care and bowel management

s. 56 (2) Every licensee of a long-term care home shall ensure that,

(a) each resident who is incontinent receives an assessment that includes identification of causal factors, patterns, type of incontinence and potential to restore function with specific interventions, and that where the condition or circumstances of the resident require, an assessment is conducted using a clinically appropriate assessment instrument that is specifically designed for assessment of incontinence;

A resident with a certain level of bowel and bladder incontinence, did not receive an assessment that includes identification of causal factors, patterns, type of incontinence and potential to restore function with specific interventions. The Inter RAI assessment outlined the resident's level of incontinence. In an interview with a Registered Nurse, it was indicated that there was no information to support the completion of an assessment for this resident. The Administrator of the home confirmed that resident has not had an assessment since their admission when they were continent of bowel and bladder.

Sources: resident's clinical records, interview with a Registered Nurse , interview with the Administrator