



**Ministry of Health and
Long-Term Care**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Long-Term Care Homes Division
Long-Term Care Inspections Branch**
**Division des foyers de soins de
longue durée**
Inspection de soins de longue durée

Hamilton Service Area Office
119 King Street West 11th Floor
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**Rapport d'inspection sous la
Loi de 2007 sur les foyers de
soins de longue durée**

Bureau régional de services de
Hamilton
119 rue King Ouest 11ième étage
HAMILTON ON L8P 4Y7
Téléphone: (905) 546-8294
Télécopieur: (905) 546-8255

Public Copy/Copie du public

Report Date(s) / Date(s) du apport	Inspection No / No de l'inspection	Log # / Registre no	Type of Inspection / Genre d'inspection
Jun 27, 2017	2017_449619_0016	004691-17, 007026-17, Follow up 007029-17, 007031-17	

Licensee/Titulaire de permis

Vigour Limited Partnership on behalf of Vigour General Partner Inc.
302 Town Centre Blvd Suite #200 MARKHAM ON L3R 0E8

Long-Term Care Home/Foyer de soins de longue durée

Camilla Care Community
2250 HURONTARIO STREET MISSISSAUGA ON L5B 1M8

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

SAMANTHA DIPIERO (619)

Inspection Summary/Résumé de l'inspection



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The purpose of this inspection was to conduct a Follow up inspection.

This inspection was conducted on the following date(s): June 22, 23, and 26, 2017.

The following follow up inspections were completed:

**log #004691-17 - related to positioning
log #007031-17 - related to responsive behaviours
log #007029-17 - related to abuse
log #007026-17 - related to admission care plan**

The following inquiry was completed on-site during the inspection:

log #005491-17 - related to responsive behaviours

During the course of the inspection, the inspector(s) spoke with the Administrator, Director of Nursing Care (DOC), Director of Resident Programs (DRP), Registered Nurses (RN's), Registered Practical Nurses (RPN's), Personal Support Workers (PSW's), and the Behaviour Support Ontario Registered Practical Nurse (BSO RPN).

During the course of the inspection the Inspector reviewed compliance plans, auditing documents, training materials, program policies and procedures, program evaluations, training records, reviewed resident health records, interviewed staff, observed meal times, and observed the provision of care.

The following Inspection Protocols were used during this inspection:

Dining Observation

Prevention of Abuse, Neglect and Retaliation

Responsive Behaviours

During the course of this inspection, Non-Compliances were not issued.

**0 WN(s)
0 VPC(s)
0 CO(s)
0 DR(s)
0 WAO(s)**



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The following previously issued Order(s) were found to be in compliance at the time of this inspection:

Les Ordre(s) suivants émis antérieurement ont été trouvés en conformité lors de cette inspection:



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REQUIREMENT/ EXIGENCE	TYPE OF ACTION/ GENRE DE MESURE	INSPECTION # / NO DE L'INSPECTION	INSPECTOR ID #/ NO DE L'INSPECTEUR
LTCHA, 2007 S.O. 2007, c.8 s. 19.	WN	2017_574586_0004	619
LTCHA, 2007 S.O. 2007, c.8 s. 19. (1)	CO #001	2017_574586_0004	619
O.Reg 79/10 s. 24.	WN	2017_574586_0004	619
O.Reg 79/10 s. 24. (2)	CO #002	2017_574586_0004	619
O.Reg 79/10 s. 54.	WN	2017_574586_0004	619
O.Reg 79/10 s. 54.	CO #003	2017_574586_0004	619
O.Reg 79/10 s. 73.	WN	2016_210169_0016	619
O.Reg 79/10 s. 73. (1)	CO #003	2016_210169_0016	619



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NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

Legend

WN – Written Notification
VPC – Voluntary Plan of Correction
DR – Director Referral
CO – Compliance Order
WAO – Work and Activity Order

Legendé

WN – Avis écrit
VPC – Plan de redressement volontaire
DR – Aiguillage au directeur
CO – Ordre de conformité
WAO – Ordres : travaux et activités

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 27th day of June, 2017

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.