

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Public Report

Report Issue Date: June 23, 2025

Inspection Number: 2025-1161-0002

Inspection Type:

Complaint

Licensee: CVH (No. 3) LP by its general partner, Southbridge Care Homes (a limited partnership, by its general partner, Southbridge Health Care GP Inc.)

Long Term Care Home and City: Chelsey Park, London

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): June 19, 20, 23, 2025

The following intake(s) were inspected:

- Intake: #00149414 - An anonymous complainant with concerns regarding operation of the home

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services
Housekeeping, Laundry and Maintenance Services
Whistle-blowing Protection and Retaliation
Staffing, Training and Care Standards

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.