

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Public Report

Report Issue Date: October 28, 2025

Inspection Number: 2025-1161-0004

Inspection Type:

Critical Incident
Follow up

Licensee: CVH (No. 3) LP by its general partner, Southbridge Care Homes (a limited partnership, by its general partner, Southbridge Health Care GP Inc.)

Long Term Care Home and City: Chelsey Park, London

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s):
October 21, 22, 23, 24, 27, and 28, 2025

The following Critical Incident (CI) intake(s) were inspected:

- Intake: #00153123 [CI #2655-000025-25] related to Fall Prevention and Management
- Intake: #00154947 [CI #2655-000028-25] related to Fall Prevention and Management
- Intake: #00156355 [CI #2655-000031-25] related to Fall Prevention and Management
- Intake: #00158637 [CI #2655-000033-25] related to Fall Prevention and Management

The following Follow Up intake(s) were inspected:

- Intake: #00155941 for High Priority Compliance Order (CO) #001 from Inspection #2025-1161-0003 related to O. Reg. 246/22 - s. 55 (2) (b) Skin and Wound Care with Compliance Due Date (CDD) October 3, 2025

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- Intake: #00155940 for CO #002 from Inspection #2025-1161-0003 related to O. Reg. 246/22 - s. 56 (2) (a) Contenance Care and Bowel Management with CDD October 3, 2025

Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

Order #001 from Inspection #2025-1161-0003 related to O. Reg. 246/22, s. 55 (2) (b)
Order #002 from Inspection #2025-1161-0003 related to O. Reg. 246/22, s. 56 (2) (a)

The following **Inspection Protocols** were used during this inspection:

Contenance Care
Skin and Wound Prevention and Management
Falls Prevention and Management

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.