



**Ministry of Health and  
Long-Term Care**  
**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Ministère de la Santé et des  
Soins de longue durée**  
**Rapport d'inspection  
prévu le Loi de 2007 les  
foyers de soins de longue**

**Health System Accountability and Performance**

Division  
Performance Improvement and Compliance Branch  
Division de la responsabilisation et de la  
performance du système de santé  
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**Public Copy/Copie du public**

Date(s) of inspection/ Date(s) de l'inspection	Inspection No/ No de l'inspection	Type of Inspection/Genre d'inspection
Oct 2, 12, 2012	2012_183135_0003	Complaint

**Licensee/Titulaire de permis**

DIVERSICARE VI LIMITED PARTNERSHIP  
458 Glencairn Avenue, TORONTO, ON, M5N-1V7

**Long-Term Care Home/Foyer de soins de longue durée**

CHELSEY PARK (OXFORD) NURSING HOME  
310 OXFORD STREET WEST, LONDON, ON, N6H-4N6

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

BONNIE MACDONALD (135)

**Inspection Summary/Résumé de l'inspection**

The purpose of this inspection was to conduct a Complaint inspection.

During the course of the inspection, the inspector(s) spoke with Administrator, Assistant Nursing Operations Supervisor, Social Worker, Registered Practical Nurse, Personal Support Worker, Nursing Assistant, Dietitian, Food Services Manager, Dietary Aide and 8 residents.

During the course of the inspection, the inspector(s) reviewed clinical records, meeting minutes, policies and procedures, conducted a tour of home area, observed residents care and meal service in home area.

Log#L-000999-12

The following Inspection Protocols were used during this inspection:

Dining Observation

Pain

There are no findings of Non-Compliance as a result of this inspection.

**NON-COMPLIANCE / NON-RESPECT DES EXIGENCES**



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**Legend**

WN – Written Notification  
VPC – Voluntary Plan of Correction  
DR – Director Referral  
CO – Compliance Order  
WAO – Work and Activity Order

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

**Legendé**

WN – Avis écrit  
VPC – Plan de redressement volontaire  
DR – Aiguillage au directeur  
CO – Ordre de conformité  
WAO – Ordres : travaux et activités

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.)

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 12th day of October, 2012

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

*Bonnie MacDonald*