

Health System Accountability and Performance Division Performance Improvement and Compliance Branch

Division de la responsabilisation et de la performance du système de santé Direction de l'amélioration de la performance et de la conformité Ministry of Health and Long-Term Care

Inspection Report under the Long-Term Care Homes Act, 2007

Hamilton Service Area Office 119 King Street West, 11th Floor HAMILTON, ON, L8P-4Y7 Telephone: (905) 546-8294 Facsimile: (905) 546-8255 Ministère de la Santé et des Soins de longue durée

Rapport d'inspection prévue le Loi de 2007 les foyers de soins de longue

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Date(s) of inspection/Date(s) de l'inspection	Inspection No/ No de l'inspection	Type of Inspection/Genre d'inspection
Jun 13, 2011	2011_065169_0003	Complaint
Licensee/Titulaire de permis		
CLARION NURSING HOMES LIMITED 337 HIGHWAY #8, STONEY CREEK, O Long-Term Care Home/Foyer de soin	DN, L8G-1E7	
CLARION NURSING HOME 337 HIGHWAY #8, STONEY CREEK, (DN, L8G-1E7	
Name of Inspector(s)/Nom de l'inspe	cteur ou des inspecteurs	
YVONNE WALTON (169)		
	Inspection Summary/Résumé de l'inspe	ection

The purpose of this inspection was to conduct a Complaint inspection.

During the course of the inspection, the inspector(s) spoke with The Administrator, Director of Care, Registered Staff, Personal Support Workers, Registered Dietician, Physiotherapists and Physiotherapy aids.

During the course of the inspection, the inspector(s) Observed the resident, interviewed staff, observed the resident's room, reviewed the clinical record, reviewed policies and procedures.

the inspection was conducted with Bernadette Susnik, EHA ID#120

The following Inspection Protocols were used in part or in whole during this inspection:

Accommodation Services - Maintenance

Continence Care and Bowel Management

Falls Prevention

Nutrition and Hydration

Pain

Prevention of Abuse, Neglect and Retaliation

Findings of Non-Compliance were found during this inspection.



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Definitions	Définitions
WN — Written Notification VPC — Voluntary Plan of Correction DR — Director Referral CO — Compliance Order WAO — Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Alguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

WN #1: The Licensee has failed to comply with LTCHA, 2007 S.O. 2007, c.8, s. 6. Plan of care Specifically failed to comply with the following subsections:

s. 6. (7) The licensee shall ensure that the care set out in the plan of care is provided to the resident as specified in the plan. 2007, c. 8, s. 6 (7).

Findings/Faits sayants:

1. The plan of care was not followed regarding bedrail use, for a resident who had a fall while self-transferring into bed.

Additional Required Actions:

VPC - pursuant to the Long-Term Care Homes Act, 2007, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance that ensures care set out in the plan of care is provided to the resident as specified in the plan., to be implemented voluntarily.

WN #2: The Licensee has failed to comply with LTCHA, 2007 S.O. 2007, c.8, s. 15. Accommodation services Specifically failed to comply with the following subsections:

- s. 15. (2) Every licensee of a long-term care home shall ensure that,
- (a) the home, furnishings and equipment are kept clean and sanitary;
- (b) each resident's linen and personal clothing is collected, sorted, cleaned and delivered; and
- (c) the home, furnishings and equipment are maintained in a safe condition and in a good state of repair. 2007, c. 8, s. 15 (2).

Findings/Faits sayants:

1. A device to assist with falls prevention for a resident was not functional.

Additional Required Actions:

VPC - pursuant to the Long-Term Care Homes Act, 2007, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance that ensures the bed alarm and all equipment is maintained in a safe condition and in a good state of repair., to be implemented voluntarily.



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Issued on this 14th day of June, 2011

Signature of Inspector(s)/Signature de l'	'inspecteur ou des ins	specteurs	
UW acter/	B. Susi	m£	