

**Ministry of Long-Term Care**  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Hamilton District**  
119 King Street West, 11th Floor  
Hamilton, ON, L8P 4Y7  
Telephone: (800) 461-7137

## Public Report

**Report Issue Date:** September 25, 2025

**Inspection Number:** 2025-1217-0002

**Inspection Type:**  
Critical Incident

**Licensee:** Madison Village Inc.

**Long Term Care Home and City:** Madison Village, Stoney Creek

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): September 17, 18, 19, 22, 25, 2025

The following intake(s) were inspected:

-Intake: #00152769 - Critical Incident - 2721-000007-25 - Falls Prevention and management.

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services  
Infection Prevention and Control  
Falls Prevention and Management

## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.