

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District

609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Public Report

Report Issue Date: January 29, 2026

Inspection Number: 2026-1195-0001

Inspection Type:

Complaint
Critical Incident

Licensee: Schlegel Villages Inc.

Long Term Care Home and City: Coleman Care Centre, Barrie

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): January 22, 23, 26 - 29, 2026

The following intake(s) were inspected:

- Intake: #00165711 - concerns related to Resident Charges and Trust Accounts
- Intake: #00166047, CI #2696-000017-25 - related to Resident Care and Support Services

The following **Inspection Protocols** were used during this inspection:

- Resident Care and Support Services
- Resident Charges and Trust Accounts

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INSPECTION RESULTS

WRITTEN NOTIFICATION: Reports re critical incidents

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 115 (1) 2.

Reports re critical incidents

s. 115 (1) Every licensee of a long-term care home shall ensure that the Director is immediately informed, in as much detail as is possible in the circumstances, of each of the following incidents in the home, followed by the report required under subsection (5):

2. An unexpected or sudden death, including a death resulting from an accident or suicide.

The Director was not informed of an unexpected death of a resident in a timely manner.

Sources: CIS report, resident's medical record, interview with staff

WRITTEN NOTIFICATION: Administration of drugs

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 140 (2)

Administration of drugs

s. 140 (2) The licensee shall ensure that drugs are administered to residents in accordance with the directions for use specified by the prescriber. O. Reg. 246/22, s. 140 (2).

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A staff member administered a scheduled medication outside the timeframe specified by the prescriber's order.

Sources: resident's medical record, interview with staff