

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District
609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Public Report

Report Issue Date: March 25, 2026

Inspection Number: 2026-1272-0002

Inspection Type:
Proactive Compliance Inspection

Licensee: Jarlette Ltd.

Long Term Care Home and City: Collingwood Care Centre, Collingwood

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): March 17- 20, and 23 - 25, 2026

The following intake(s) were inspected:

-Intake: #00172424 - Proactive Compliance Inspection

The following **Inspection Protocols** were used during this inspection:

Food, Nutrition and Hydration
Medication Management
Infection Prevention and Control

INSPECTION RESULTS

WRITTEN NOTIFICATION: Drug destruction and disposal

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 148 (2) 2.

Drug destruction and disposal

s. 148 (2) The drug destruction and disposal policy must also provide for the following:

2. That any controlled substance that is to be destroyed and disposed of shall be stored in a double-locked storage area within the home, separate from any controlled substance that is available for administration to a resident, until the destruction and

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disposal occurs.

The drug destruction for controlled substance policy indicated that all controlled substances that are refused or wasted should be stored double locked in a secure designated area, within the home until the disposal or destruction occurs.

On a specific date, a staff member did not waste a controlled substance in a double-locked storage area within the home until the destruction and disposal occurred.

Sources: MLTC Inspector's observation, Pharmacy policy; Staff interviews.

WRITTEN NOTIFICATION: Drug destruction and disposal

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 148 (3) (a) (ii) (A)

Drug destruction and disposal

s. 148 (3) The drugs must be destroyed by a team acting together and composed of,

(a) in the case of a controlled substance, subject to any applicable requirements under the Controlled Drugs and Substances Act (Canada) or the Food and Drugs Act (Canada),

(ii) at least one of,

(A) another member of the registered nursing staff appointed by the Director of Nursing and Personal Care,

The home's Drug Disposal and Wasting of Medication policy indicated that wasting of controlled medication that is refused, that two register staff sign on the controlled substance administration record, then waste a medication into a receptacle that cannot be retrieved.

On a specified date, a registered staff member did not waste a controlled substance in the presence of a second registered staff member, who co-signed on the Controlled Substance Administration Record, in a double-locked storage area within the home until the destruction and disposal occurred.

Sources: MLTC Inspector's observation, Interviews with staff.



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