

Inspection Report under  
the Long-Term Care  
Homes Act, 2007

Rapport d'inspection en vertu de  
la Loi de 2007 sur les foyers de  
soins de longue durée

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

Division des opérations relatives aux  
soins de longue durée  
Inspection de soins de longue durée

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**Public Copy/Copie du rapport public**

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<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / No de registre</b>	<b>Type of Inspection / Genre d'inspection</b>
Oct 6, 2021	2021_872218_0017	007928-21, 008231-21	Critical Incident System

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**Licensee/Titulaire de permis**

AXR Operating (National) LP, by its general partners  
c/o Revera Long Term Care Inc. 5015 Spectrum Way, Suite 600 Mississauga ON L4W  
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**Long-Term Care Home/Foyer de soins de longue durée**

Columbia Forest  
650 Mountain Maple Avenue Waterloo ON N2V 2P7

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**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

APRIL RACPAN (218), NUZHAT UDDIN (532)

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**Inspection Summary/Résumé de l'inspection**

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**The purpose of this inspection was to conduct a Critical Incident System inspection.**

**This inspection was conducted on the following date(s): August 31, September 1, 7-10, 2021.**

**The following intakes were completed in this inspection:**

- Log #007928-21/Critical Incident System (CIS) Report related to falls prevention**
- Log #008231-21/CIS Report related to falls prevention and unexpected death.**

**Complaint Inspection #2021\_872218\_0016 was completed concurrently with this Inspection.**

**During the course of the inspection, the inspector(s) spoke with the Administrator, the Director of Care (DOC), the Infection Prevention and Control (IPAC) Lead, the Environmental Services Manager, the Physiotherapist (PT), Registered Nurses (RNs), Registered Practical Nurses (RPNs), Housekeeping staff, Behavioural Supports of Ontario (BSO) staff, Surveillance Screeners, and Personal Support Workers (PSWs).**

**During the course of the inspection, the inspectors conducted a tour of the resident home areas (RHAs), observed infection prevention and control practices, resident care provision, resident/staff interactions, and completed resident/staff interviews. The inspector also reviewed clinical health records, posting of required information, relevant home policies and procedures, and other pertinent documents.**

**Inspector #532 was also present during this inspection.**

**The following Inspection Protocols were used during this inspection:**

- Falls Prevention**
- Infection Prevention and Control**
- Safe and Secure Home**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)**

**0 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**

**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

Legend

WN – Written Notification  
VPC – Voluntary Plan of Correction  
DR – Director Referral  
CO – Compliance Order  
WAO – Work and Activity Order

Légende

WN – Avis écrit  
VPC – Plan de redressement volontaire  
DR – Aiguillage au directeur  
CO – Ordre de conformité  
WAO – Ordres : travaux et activités

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

**Issued on this 8th day of October, 2021**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**