

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central East District
33 King Street West, 4th Floor
Oshawa, ON, L1H 1A1
Telephone: (844) 231-5702

Original Public Report

Report Issue Date: July 13, 2023	
Inspection Number: 2023-1147-0002	
Inspection Type: Complaint Critical Incident System	
Licensee: CVH (No. 6) LP by its general partner, Southbridge Care Homes (a limited partner	
Long Term Care Home and City: Hope Street Terrace, Port Hope	
Lead Inspector Holly Wilson (741755)	Inspector Digital Signature
Additional Inspector(s) Chantal Lafreniere (194)	

INSPECTION SUMMARY

<p>The inspection occurred onsite on the following date(s): July 11-13, 2023</p> <p>The following intake(s) were inspected: A critical incident related to a fall of a resident A complaint related to staffing</p>

The following **Inspection Protocols** were used during this inspection:

- Infection Prevention and Control
- Staffing, Training and Care Standards
- Falls Prevention and Management

INSPECTION RESULTS



**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.



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