



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévue le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care

Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

Ottawa Service Area Office
347 Preston St., 4th Floor
Ottawa ON K1S 3J4

Bureau régional de services d'Ottawa
347, rue Preston, 4^{ième} étage
Ottawa ON K1S 3J4

Telephone: 613-569-5602
Facsimile: 613-569-9670

Téléphone: 613-569-5602
Télécopieur: 613-569-9670

**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
conformité

Licensee Copy/Copie du Titulaire Public Copy/Copie Public

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|--|------------------------------------|--|
| Date(s) of inspection/Date de l'inspection | Inspection No/ d'inspection | Type of Inspection/Genre d'inspection |
| September 24, 2010 | 2010_157_2639_14Sep151141 | Complaint Log O-001442 |
| Licensee/Titulaire Community Lifecare Inc., 1955 Valley Farm Road, 3 rd Floor, Pickering, ON L1V 1X6 Fax: (905)831-1801 | | |
| Long-Term Care Home/Foyer de soins de longue durée Community Nursing Home Port Hope, 20 Hope Street South, Port Hope, ON L9L 1N5 Fax: (905)885-6368 | | |
| Name of Inspector(s)/Nom de l'inspecteur(s) Pat Powers, #157 Caroline Tompkins #167 | | |
| Inspection Summary/Sommaire d'inspection | | |
| <p>The purpose of this inspection was to conduct a complaint investigation related the care and services provided to a resident of the home.</p> <p>During the course of the inspection, the inspectors spoke with the Administrator, the Director of Care, one Registered Nurse (RN), the resident and a family member.</p> <p>During the course of the inspection, the inspector observed the resident's clinical health records and the resident's skin condition as it related to this complaint.</p> <p>One finding of Non-Compliance was found during this inspection. The following action was taken:</p> <p>1 WN</p> | | |



NON-COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régisseur envoyé
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

WN #1: The Licensee has failed to comply with LTCHA, 2007, S.O. 2007, c. 8, s.24(1) A person who has reasonable grounds to suspect that any of the following has occurred or may occur shall immediately report the suspicion and the information upon which it is based to the Director:
2. Abuse of a resident by anyone or neglect of a resident by the licensee or staff that resulted in harm or risk of harm to the resident.

Findings:

The resident's family member contacted the Director of Care with a complaint that while in the home, the resident had been physically abused. The home failed to report the suspicion of abuse of a resident in accordance with the requirements of the Act.

Inspector ID #: 157

Additional Required Actions:

Signature of Licensee or Representative of Licensee
Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.

Title: Date:

Date of Report: (if different from date(s) of inspection).

November 18, 2010