

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Ottawa District**

347 Preston Street, Suite 410  
Ottawa, ON, K1S 3J4  
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## Public Report

**Report Issue Date:** October 30, 2025

**Inspection Number:** 2025-1150-0005

**Inspection Type:**  
Complaint

**Licensee:** CVH (No. 6) LP by its general partner, Southbridge Care Homes (a limited partnership, by its general partner, Southbridge Health Care GP Inc.)

**Long Term Care Home and City:** The Palace, Alexandria

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): October 27, 29, 30, 2025

The following Complaint intake was inspected:

- Intake: #00160285 related to falls and care

The following **Inspection Protocols** were used during this inspection:

Palliative Care  
Falls Prevention and Management

## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.