



Ministry of Health and  
Long-Term Care

Ministère de la Santé et des  
Soins de longue durée

Inspection Report under  
the Long-Term Care  
Homes Act, 2007

Rapport d'inspection sous la  
Loi de 2007 sur les foyers de  
soins de longue durée

Long-Term Care Homes Division  
Long-Term Care Inspections Branch

Division des foyers de soins de  
longue durée  
Inspection de soins de longue durée

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## Public Copy/Copie du public

Report Date(s) / Date(s) du rapport	Inspection No / No de l'inspection	Log # / Registre no	Type of Inspection / Genre d'inspection
Jul 5, 2017	2017_623626_0008	032950-16	Complaint

### Licensee/Titulaire de permis

CVH (No.6) GP Inc. as general partner of CVH (No.6) LP  
c/o Southbridge Care Homes Inc. 766 Hespeler Road, Suite 301 CAMBRIDGE ON N3H  
5L8

### Long-Term Care Home/Foyer de soins de longue durée

Port Perry Place  
15941 Simcoe Street Port Perry ON L9L 1N5

### Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

DENISE BROWN (626)

## Inspection Summary/Résumé de l'inspection



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**The purpose of this inspection was to conduct a Complaint inspection.**

**This inspection was conducted on the following date(s): June 5, 6, 7, 8 and 9, 2017**

**During the course of the inspection, the inspector(s) spoke with the Administrator, acting Director of Care (DOC), Environmental Services Manager (EMS), Food Services Supervisor (FSS), Registered Nurses (RN), Registered Practical Nurses (RPN), Personal Support Workers (PSW) and the complainant.**

**During the inspection, the inspector observed the resident home area, staff to resident provision of care and interactions. The inspector also reviewed resident's health records, internal related investigations, complaint log and applicable policies.**

**The following policies were reviewed:**

**Loss of Essential Services and Infection Control policy**

**The following Inspection Protocols were used during this inspection:**

**Accommodation Services - Maintenance**

**Hospitalization and Change in Condition**

**Medication**

**Nutrition and Hydration**

**Personal Support Services**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)**

**0 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**



**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

<b>Legend</b>	<b>Legendé</b>
WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 5th day of July, 2017

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**