



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévue le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

London Service Area Office
291 King Street, 4th Floor
London ON N6B 1R8

Bureau régional de services de London
291, rue King, 4^{ième} étage
London ON N6B 1R8

**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
conformité

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Date(s) of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
March 3, 2011	2011_115_1115_03Mar112855	Critical Incident L-00156

Licensee/Titulaire
Copper Terrace Limited, 284 Central Avenue, London, N9V 1E7

Long-Term Care Home/Foyer de soins de longue durée
Copper Terrace, 91 Tecumseh Road, Chatham, ON N6B 2C8

Name of Inspector(s)/Nom de l'inspecteur(s)
Terri Daly #115

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a critical incident inspection.

During the course of the inspection, the inspector spoke with, the Administrator, the Assistant Director of Care, 1 Registered Practical Nurse, and 1 Personal Support Worker.

During the course of the inspection, the inspector, reviewed the clinical records of 2 residents, reviewed Critical Incident report 1115-000009-11, and observed 2 residents.

The following Inspection Protocol was used during this inspection:
Responsive Behaviours Inspection Protocol

There are no findings of Non-Compliance as a result of this inspection.

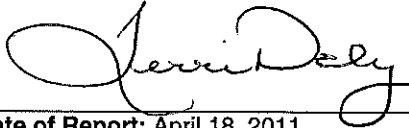


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Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné	Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé. 
Title:	Date of Report: April 18, 2011