



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévue le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

London Service Area Office
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London ON N6B 1R8

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**Ministère de la Santé et des Soins de
longue durée**

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Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
conformité

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Date(s) of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
March 3, 2011	2011_115_1115_03Mar132222	Critical Incident L-00204

Licensee/Titulaire
Copper Terrace Limited, 284 Central Avenue, London, N9V 1E7

Long-Term Care Home/Foyer de soins de longue durée
Copper Terrace, 91 Tecumseh Road, Chatham, ON N6B 2C8

Name of Inspector(s)/Nom de l'inspecteur(s)
Terri Daly #115

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a critical incident inspection.

During the course of the inspection, the inspector spoke with, the Administrator, the Assistant Director of Care, 1 Registered Practical Nurse, and 1 Personal Support Worker.

During the course of the inspection, the inspector, reviewed the clinical records of 2 residents, reviewed Critical Incident report 1115-0000011-11, and observed 1 resident.

The following Inspection Protocol was used during this inspection:
Responsive Behaviours Inspection Protocol
Dignity, Choice and Privacy Inspection Protocol

There are no findings of Non-Compliance as a result of this inspection.

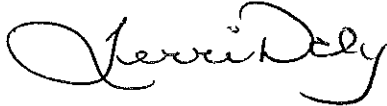


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<p>Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné</p>	<p>Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.</p> 
<p>Title: _____ Date: _____</p>	<p>Date of Report: April 18, 2011</p>