

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District
130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Original Public Report

Report Issue Date: April 27, 2023	
Inspection Number: 2023-1034-0005	
Inspection Type: Complaint	
Licensee: Copper Terrace Limited	
Long Term Care Home and City: Copper Terrace, Chatham	
Lead Inspector Ina Reynolds (524)	Inspector Digital Signature
Additional Inspector(s)	

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): April 25, 2023.

The following intake was inspected:

- Intake #00085834 a complaint related to allegations of staff to resident abuse.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control
Prevention of Abuse and Neglect

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.