

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**London District**

130 Dufferin Avenue, 4th Floor  
London, ON, N6A 5R2  
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## Public Report

**Report Issue Date:** April 11, 2025

**Inspection Number:** 2025-1034-0003

**Inspection Type:**

Complaint  
Critical Incident

**Licensee:** Copper Terrace Limited

**Long Term Care Home and City:** Copper Terrace, Chatham

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): April 8, 9, 10, 11, 2025

The following intake(s) were inspected:

- Intake: #00141012 - Critical Incident System (CIS) report #1115-000041-25, related to an infectious disease outbreak.
- Intake: #00141625 - Complaint, related to concerns of insufficient staffing.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control

## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.