

Ministry of Health and Long-Term Care

Inspection Report under the Long-Term Care Homes Act, 2007 Ministère de la Santé et des Soins de longue durée

Rapport d'inspection prévue le Loi de 2007 les foyers de soins de longue

Health System Accountability and Performance Division Performance Improvement and Compliance Branch

Division de la responsabilisation et de la performance du système de santé Direction de l'amélioration de la performance et de la conformité

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| Date(s) of inspection/Date(s) de l'inspection | Inspection No/ No de l'inspection | Type of Inspection/Genre d'inspection |
|---|-----------------------------------|---------------------------------------|
| Jun 28, Jul 6, 2011                           | 2011_023155_0001                  | Complaint                             |

# Licensee/Titulaire de permis

GROSVENOR HEALTH CARE PARTNERSHIP (NO. 3) 150 WATER STREET SOUTH, CAMBRIDGE, ON, N1R-3E2

Long-Term Care Home/Foyer de soins de longue durée

COUNTRY LANE LONG TERM CARE RESIDENCE

R. R. #3, 317079 HWY 6 & 10, CHATSWORTH, ON, N0H-1G0

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

**SHARON PERRY (155)** 

## Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Complaint inspection.

During the course of the inspection, the inspector(s) spoke with Executive Director/Director of Care, Programs Manager, Registered Practical Nurse, South West Community Care Access Centre Regional Manager Client Services, and Family member.

During the course of the inspection, the inspector(s) reviewed the resident's long stay placement file, reviewed Power of Attorney documents; reviewed home's code of conduct and Conflicts of Interest and Related Party Transactions policies.

The following Inspection Protocols were used in part or in whole during this inspection:

Findings of Non-Compliance were found during this inspection.

# Definitions WN - Written Notification VPC - Voluntary Plan of Correction DR - Director Referral CO - Compliance Order WAO - Work and Activity Order Definitions Définitions WN - Avis écrit VPC - Plan de redressement volontaire DR - Aiguillage au directeur CO - Ordre de conformité WAO - Ordres : travaux et activités



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Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

WN #1: The Licensee has failed to comply with LTCHA, 2007 S.O. 2007, c.8, s. 44. Authorization for admission to a home

Specifically failed to comply with the following subsections:

- s. 44. (7) The appropriate placement co-ordinator shall give the licensee of each selected home copies of the assessments and information that were required to have been taken into account, under subsection 43 (6), and the licensee shall review the assessments and information and shall approve the applicant's admission to the home unless,
- (a) the home lacks the physical facilities necessary to meet the applicant's care requirements;
- (b) the staff of the home lack the nursing expertise necessary to meet the applicant's care requirements; or
- (c) circumstances exist which are provided for in the regulations as being a ground for withholding approval. 2007, c. 8, s. 44. (7).

# Findings/Faits sayants:

The Community Care Access Centre-Response Form for Long Stay Placement form for an individual at Country Lane Long Term Care Residence was marked as rejected as admission is a conflict of interest.

Letter to individual's family from Country Lane Long Term Care Residence indicated a conflict of interest. Therefore, at this time we have declined the individual's application to Country Lane.

### Additional Required Actions:

CO # - 901 was served on the licensee. Refer to the "Order(s) of the Inspector".

Issued on this 7th day of July, 2011

| S | Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs |  |  |  |  |  |  |
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