

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Rapport d'inspection en vertu de
la Loi de 2007 sur les foyers de
soins de longue durée**

**Long-Term Care Operations Division
Long-Term Care Inspections Branch**

**Division des opérations relatives aux
soins de longue durée
Inspection de soins de longue durée**

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Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / No de registre	Type of Inspection / Genre d'inspection
Aug 31, 2021	2021_896745_0004	007120-21	Complaint

Licensee/Titulaire de permis

Omni Healthcare (CT) GPCO Ltd. as General Partner of Omni Healthcare (Country Terrace) Limited Partnership
2020 Fisher Drive Suite 1 Peterborough ON K9J 6X6

Long-Term Care Home/Foyer de soins de longue durée

Country Terrace
10072 Oxbow Drive, R.R. #3 Komoka ON N0L 1R0

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

CHERYL MCFADDEN (745)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Complaint inspection.

This inspection was conducted on the following date(s): August 25, and 26, 2021.

The following Complaint intakes were completed within this inspection:

Log #007120-21, IL-89979-LO, regarding availability of supplies and IPAC.

A cooling and air temperature inspection was also completed as part of this inspection “Air Temperature Monitoring”

During the course of the inspection, the inspector(s) spoke with residents, a Personal Support Worker (PSW), a Registered Practical Nurse (RPN), the IPAC Lead, a Housekeeper, the Maintenance Assistant, a Registered Nurse (RN) and the Administrator.

**The following Inspection Protocols were used during this inspection:
Infection Prevention and Control
Safe and Secure Home**

During the course of this inspection, Non-Compliances were issued.

1 WN(s)

0 VPC(s)

0 CO(s)

0 DR(s)

0 WAO(s)

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

**WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 21. Air temperature
Specifically failed to comply with the following:**

**s. 21. (2) Every licensee of a long-term care home shall ensure that the
temperature is measured and documented in writing, at a minimum in the
following areas of the home:**

**1. At least two resident bedrooms in different parts of the home. O. Reg. 79/10, s.
21 (2).**

Findings/Faits saillants :

1. The licensee has failed to ensure that the temperature in the home was measured and documented in writing in at least two resident bedrooms in different parts of the home.

The Daily Air Temperatures chart for the week of August 17-August 24, 2021, identified the air temperature had been taken in one resident room per shift daily.

A RN stated the temperatures were taken three times daily in one resident room.

The Administrator stated that they were aware of r. 21. (2) 1. and the home had not been recording the temperature from two different resident rooms.

Home Policy "Monitoring Building Temperatures & Humidity", Reviewed and Updated August 10, 2021, stated the Home shall monitor, measure and record the air temperature and humidity three times daily in at least two resident bedrooms in different parts of the home.

There was minimal risk of harm to the residents related to the temperature not being monitored in two resident rooms.

Sources: Policy "Monitoring Building Temperatures & Humidity", #OP-AM-6.32, Document titled "Air Temperature Guidelines", document titled "Daily Air Temperatures" for week of August 17-August 24, 2021 and interviews with the administrator and other staff. [s. 21. (2) 1.]

Issued on this 31st day of August, 2021

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.