



Ministry of Health and Long-Term Care

Health System Accountability and Performance Division
 Performance Improvement and Compliance Branch

Ministère de la Santé et des Soins de longue durée

Division de la responsabilisation et de la performance du système de santé
 Direction de l'amélioration de la performance et de la conformité

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Inspection Report under the LTC Homes Act, 2007 <input checked="" type="checkbox"/> Public Copy <input type="checkbox"/> Licensee Copy		Rapport d'inspection prévue de la Loi de 2007 les foyers de soins de longue durée <input type="checkbox"/> Copie du Titulaire <input type="checkbox"/> Copie de la Publique	
Date(s) of inspection/Date de l'inspection August 17, 2010		Inspection No/ d'inspection 2010_170_907_16Aug 223942	Type of Inspection/Genre d'inspection Complaint #L-00555
Licensee/Titulaire Omni Healthcare (Country Terrace) Limited Partnership on behalf of Omni Healthcare (CT) GPCO Ltd. As General Partner 161 Bay Street, Suite 2430, TD Canada Trust Tower, Toronto ON M5J 2S1			
Long-Term Care Home/Foyer de soins de longue durée Country Terrace 10072 Oxbow Drive, R.R.#3 Komoka, Ontario N0L1R0			
Name of Inspector(s)/Nom de l'inspecteur(s) Dianne Wilbee RN., LTC Homes Inspector ID#170, Marian Mac Donald RN., LTC Homes Inspector ID#137			
Inspection Summary/Sommaire d'inspection			
<p>The purpose of this inspection was to conduct a Complaint inspection.</p> <p>The inspection was conducted by Dianne Wilbee and Marian Mac Donald.</p> <p>The inspection occurred on August 17, 2010.</p> <p>During the course of the inspection, the inspector(s) spoke with:</p> <ul style="list-style-type: none"> Director of Care, Registered Nurse, Registered Practical Nurse, Maintenance personnel, Registered Dietitian, Personal Support Workers, Housekeeping Aide, Nutritional Care Aide. <p>The following Inspection Protocols were used in part or in whole during this inspection:</p> <ul style="list-style-type: none"> Nutrition and Hydration Safe and Secure Home <p>1 Findings of Non-Compliance were found during this inspection. The following action was taken:</p> <p>1 WN 1 VPC</p>			

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le suivant constitue un avis d'écrit de l'exigences prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

NON- COMPLIANCE / (Non-respectés)

Definitions/Définitions

- WN – Written Notifications/Avis écrit
- VPC – Voluntary Plan of Correction/Plan de redressement volontaire
- DR – Director Referral/Régisseur envoyé
- CO – Compliance Order/Ordres de conformité
- WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constitue un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

WN #1: The Licensee has failed to comply with: O. Reg.79/10, s.20(1)

Every licensee of a long-term care home shall ensure that a written hot weather related illness prevention and management plan for the home that meets the needs of the residents is developed in accordance with evidence-based practices and, if there are none, in accordance with prevailing practices and is implemented when required to address the adverse effects on residents related to heat.

Findings:

The home's Prevention and Management of Hot Weather Related Illness policy and procedure dated August 2006 and revised August 2007 includes multidisciplinary responsibilities which include to "monitor temperature levels" and to "monitor indoor temperatures". No records of air temperature and humidity readings were available August 17, 2010 to indicate monitoring of the temperatures.

Inspector ID #: 170

Additional Required Actions:

VPC - pursuant to O. Reg.79/10, s.20(1) the licensee is hereby requested to prepare a written plan of correction for achieving compliance with implementation of the home's hot weather related illness prevention and management plan, to be implemented voluntarily.

<p>Signature of Licensee of Designated Representative Signature du Titulaire du représentant désigné</p>	<p>Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.</p> <p style="text-align: center;"><i>Dianne Kilbee</i></p>
<p>Title: _____ Date: _____</p>	<p>Date of Report (if different from date(s) of inspection). August 27, 2010</p>