



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévue le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

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**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
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Licensee Copy/Copie du Titulaire Public Copy/Copie Public

Date of inspection/Date de l'inspection March 21, 2011	Inspection No/ d'inspection 2011_144_2576_21Mar115742	Type of Inspection/Genre d'inspection L-00327 Other
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Licensee/Titulaire
Grosvenor Health Care Partnership, 150 Water Street South, Cambridge, ON., N1R 3E2

Long-Term Care Home/Foyer de soins de longue durée
Country Village H.C.C. 440 County Road 8, R. R. #2, Woodslee, ON., N0R 1V0

Name of Inspector/Nom de l'inspecteur
Carolee Milliner (#144)

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct an inspection related to a bed refusal.

During the course of the inspection, the inspector spoke with the Administrator and Director of Care.

During the course of the inspection, the inspector reviewed one licensee application for admission to the home.

The following Inspection Protocols were used in part or in whole during this inspection:
None.

Findings of Non-Compliance were found during this inspection. The following action was taken:
1 WN



NON-COMPLIANCE / (Non-respectés)

Definitions/Définitions

- WN – Written Notifications/Avis écrit
- VPC – Voluntary Plan of Correction/Plan de redressement volontaire
- DR – Director Referral/Régisseur envoyé
- CO – Compliance Order/Ordres de conformité
- WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Non-respect avec les exigences sur le Loi de 2007 les foyers de soins de longue durée à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

WN #1: The Licensee has failed to comply with O.Reg.79/10,s.162(3) Subject to subsections (4) and (5), the licensee shall, within five business days after receiving the request mentioned in clause (1)(b), do one of the following:

1. Give the appropriate placement co-ordinator the written notice required under subsection 44(8) of the Act.
2. If the licensee is withholding approval for the applicant's admission, give the written notice required under subsection 44(9) of the Act to the persons mentioned in subsection 44(10) of the Act.

Findings:

1. One applicant applied for admission to the home February 10, 2011. The licensee withheld approval for admission and did not give the appropriate placement co-ordinator the written notice required under subsection 44(8) of the Act until February 24, 2011.
2. The licensee did not give written notice required under subsection 44(9) of the Act to the persons mentioned in subsection 44(10) of the Act. The Director received written notice of the bed refusal February 24, 2011. As of March 21, 2011, the applicant has not been given written notice of the bed refusal.

Inspector ID #: 144

Signature of Licensee or Representative of Licensee
Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.

Title: Date:

Date of Report:

March 22, 2011