

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Public Report

Report Issue Date: December 19, 2024

Inspection Number: 2024-1131-0004

Inspection Type:

Complaint
Critical Incident
Follow up

Licensee: Craigwiel Gardens

Long Term Care Home and City: Craigholme, Ailsa Craig

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): December 10, 12, 13, 16, 2024

The following intake(s) were inspected:

- Intake: #00130201 - Follow-up #: 1- CO #004 Air Temperatures
- Intake: #00130202 - Follow-up #: 1- CO #005 Air Temperatures
- Intake: #00130203 - Follow-up #: 1 - CO #008 Maintenance Services
- Intake: #00130204 - Follow-up #: 1 - CO #002 Accommodation Services
- Intake: #00130206 - Follow-up #: 1- CO#007 Skin and Wound Care
- Intake: #00130207 - Follow-up #: 1- (HP) CO#001 Required Programs
- Intake: #00130208 - Follow-up #: 1 - CO #006 Skin and Wound Care
- Intake: #00131999 - an anonymous complaint related to palliative care
- Intake: #00132117 - 2622-000021-24 related to an outbreak
- Intake: #00133180 -an anonymous complaint related to infection prevention and control and cleanliness

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Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

- Order #004 from Inspection #2024-1131-0003 related to O. Reg. 246/22, s. 24 (1)
- Order #005 from Inspection #2024-1131-0003 related to O. Reg. 246/22, s. 24 (2)
- Order #008 from Inspection #2024-1131-0003 related to O. Reg. 246/22, s. 96 (2) (a)
- Order #002 from Inspection #2024-1131-0003 related to FLTCA, 2021, s. 19 (2) (a)
- Order #007 from Inspection #2024-1131-0003 related to O. Reg. 246/22, s. 55 (2) (e)
- Order #001 from Inspection #2024-1131-0003 related to O. Reg. 246/22, s. 53 (1) 2.
- Order #006 from Inspection #2024-1131-0003 related to O. Reg. 246/22, s. 55 (1) 3.

The following **Inspection Protocols** were used during this inspection:

- Skin and Wound Prevention and Management
- Resident Care and Support Services
- Housekeeping, Laundry and Maintenance Services
- Safe and Secure Home
- Infection Prevention and Control
- Palliative Care

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.

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