



Ministry of Health and Long-Term Care

Inspection Report under the Long-Term Care Homes Act, 2007

Ministère de la Santé et des Soins de longue durée

Rapport d'inspection prévue le Loi de 2007 les foyers de soins de longue

Health System Accountability and Performance Division
Performance Improvement and Compliance Branch
Division de la responsabilisation et de la performance du système de santé
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Date(s) of inspection/Date(s) de l'inspection	Inspection No/ No de l'inspection	Type of Inspection/Genre d'inspection
Aug 5, 10, 2011	2011_028102_0010	Complaint

Licensee/Titulaire de permis

CRAIGLEE NURSING HOME LIMITED
c/o Deloitte & Touche Inc. - 181 Bay Street, Brookfield Place, Suite 1400, TORONTO, ON, M5J-2V1

Long-Term Care Home/Foyer de soins de longue durée

CRAIGLEE NURSING HOME
102 CRAIGLEE DRIVE, SCARBOROUGH, ON, M1N-2M7

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

WENDY BERRY (102)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Complaint inspection.

During the course of the inspection, the inspector(s) spoke with the Director of Care, the Maintenance Supervisor, several registered and non registered nursing staff.

During the course of the inspection, the inspector(s) visited resident care areas and reviewed the availability of cooling areas; checked the operation of the HVAC (heating, ventilation and air conditioning) system in some areas of the home; reviewed documentation: the plan of care of one resident, memo titled "Heat Alert", "Assessment History Report EO Heat Risk Assessment", and Clinical Procedures Manual section "Care of Residents During Hot Weather"; checked the air temperatures in several areas of the home; reviewed Resident and Family Council meetings' minutes for June and July 2011; and a folder: "Temperature of hallways and rooms".

The following Inspection Protocols were used in part or in whole during this inspection:

Accommodation Services - Maintenance

Safe and Secure Home

Findings of Non-Compliance were found during this inspection.

NON-COMPLIANCE / NON-RESPECT DES EXIGENCES



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<p>Definitions</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Définitions</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p>
<p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 90. Maintenance services
Specifically failed to comply with the following subsections:

s. 90. (3) The licensee shall ensure that the home's mechanical ventilation systems are functioning at all times except when the home is operating on power from an emergency generator. O. Reg. 79/10, s. 90 (3).

Findings/Faits sayants :

1. The make up air units serving the 1st, 2nd and 3rd floors in the west wing and the 3rd floor in the east wing, were not functioning at all times during the inspection on August 5th, 2011.
2. The mechanical ventilation systems serving the identified areas were noted to have been shut off at approximately mid day during the inspection. Air movement could no longer be detected at air diffusers which had previously been "blowing" air.
3. The Maintenance Supervisor indicated that the fresh air make up units serving the identified areas are shut off during periods of hot, humid weather.

Issued on this 10th day of August, 2011

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

