



**Inspection Report
under the Long-Term
Care Homes Act, 2007**

**Rapport d'inspection
prévue le Loi de 2007
les foyers de soins de
longue durée**

Ministry of Health and Long-Term Care

Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

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**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
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Licensee Copy/Copie du Titulaire Public Copy/Copie Public

Date(s) of inspection/Date de l'inspection October 21, 2010	Inspection No/ d'inspection 2010_111_2503_16Nov132327	Type of Inspection/Genre d'inspection Complaint (Log# O-001882)
Licensee/Titulaire Craiglee Nursing Home Limited, c/o Deloitte & Touche Inc. 181 Bay Street, Brookfeild Place, Suite 1400, Toronto, ON M5J 2V1 416-601-6690 Fax		
Long-Term Care Home/Foyer de soins de longue durée Craiglee Nursing Home, 102 Craiglee drive, Scarborough, ON M1N 2M7 416-264-2190 Fax		
Name of Inspector(s)/Nom de l'inspecteur(s) Lynda Brown (ID #111)		

Inspection Summary/Sommaire d'inspection

The Purpose of this inspection was to conduct a complaint inspection related to a resident. During the course of the inspection, the inspector spoke with Registered Nursing staff on the second floor, the resident, the Director of Care and the Administrator. During the course of the inspection, the inspector observed the resident and reviewed the resident's health record.

The following Inspection Protocols were used in part or in whole during this inspection:

Findings of Non-Compliance were found during this inspection. The following action was taken:

2 WN

NON- COMPLIANCE / (Non-respectés)



Definitions/Définitions	
<p>WN – Written Notifications/Avis écrit VPC – Voluntary Plan of Correction/Plan de redressement volontaire DR – Director Referral/Régisseur envoyé CO – Compliance Order/Ordres de conformité WAO – Work and Activity Order/Ordres: travaux et activités</p>	
<p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p> <p>Non-compliance with requirements under the <i>Long-Term Care Homes Act, 2007</i> (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)</p>	<p>Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.</p> <p>Non-respect avec les exigences sur le <i>Loi de 2007 les foyers de soins de longue durée</i> à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.</p>

WN #1: The Licensee has failed to comply with O.Reg.79/10, s.8 (1) Where the Act or this Regulation, requires the licensee of a long-term care home to have, institute or otherwise put in place any plan, policy, protocol, procedure, strategy or system, the licensee is required to ensure that the plan, policy, protocol, procedure, strategy or system, (b) is complied with.

Findings:
1. The homes policy and procedures regarding urinary tract infections and specimen collections was not complied with.

Inspector ID #: 111

WN #2: The Licensee has failed to comply with LTCHA 2007, S.O. 2007, c.8, s.6(7). The licensee shall ensure that the care set out in the care plan is provided to the resident as specified in the plan.

Findings:
1. An identified resident did not receive the care as indicated in the plan of care.

Inspector ID #: 111

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.	
Title:	Date:	Date of Report: (if different from date(s) of inspection).	
		Nov. 24/10	