



**Inspection Report
under the Long-Term
Care Homes Act, 2007**

**Rapport d'inspection
prévue le Loi de 2007
les foyers de soins de
longue durée**

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

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**Ministère de la Santé et des Soins de
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Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
conformité

Licensee Copy/Copie du Titulaire Public Copy/Copie Public

Date(s) of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
Sept.27, 2010	2010_111_2503_12Oct110606	Complaint (Log # 0-001151)

Licensee/Titulaire
Craiglee Nursing Home Limited,
c/o Deloitte & Touche Inc.
181 Bay Street, Brookfeild Place,
Suite 1400, Toronto, ON M5J 2V1
416-601-6690 Fax

Long-Term Care Home/Foyer de soins de longue durée
Craiglee Nursing Home,
102 Craiglee drive,
Scarborough, ON M1N 2M7
16-264-2190 Fax

Name of Inspector(s)/Nom de l'inspecteur(s)
Lynda Brown (#111)

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a complaint inspection related to resident care and complaints process.
During the course of the inspection, the inspector spoke with the resident, the Personal Support Worker on unit 3 and the homes Administrator.
During the course of the inspection, the inspector observed the resident and reviewed complaint documentation.
Ad hoc notes were used during this inspection.
 There are no findings of Non-Compliance as a result of this inspection.

Signature of Licensee or Representative of Licensee
Signature du Titulaire du représentant désigné

[Signature]
Date: Nov 29/10

Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.

[Signature]
Date of Report: (if different from date(s) of inspection). Oct. 14, 2010