

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Hamilton District

119 King Street West, 11th Floor
Hamilton, ON, L8P 4Y7
Telephone: (800) 461-7137

Public Report

Report Issue Date: October 24, 2025

Inspection Number: 2025-1101-0004

Inspection Type:

Proactive Compliance Inspection

Licensee: 955464 Ontario Limited

Long Term Care Home and City: Crescent Park Lodge, Fort Erie

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): October 7-10, 2025

The inspection occurred offsite on the following date(s): October 20, 23, 2025

The following intake(s) were inspected:

-Intake: #00158666 Proactive Compliance Inspection (PCI)

The following **Inspection Protocols** were used during this inspection:

Skin and Wound Prevention and Management

Medication Management

Infection Prevention and Control

INSPECTION RESULTS

WRITTEN NOTIFICATION: Medication management system

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NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 123 (3) (b)

Medication management system

s. 123 (3) The written policies and protocols must be,

(b) reviewed and approved by the Director of Nursing and Personal Care and the pharmacy service provider and, where appropriate, the Medical Director.

The licensee has failed to ensure that the written policies and protocols for the medication management system were reviewed and approved by the Director of Care and the pharmacy service provider. Specifically, the home's policies related to Personal Support Workers administering medications were not reviewed and approved.

Sources: Transfer of Function/Delegation of Tasks policy; Topical Medication Application policy; Annual Medication Management program evaluation; and interview with staff.