

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District
347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Original Public Report	
Report Issue Date: September 20, 2023	
Inspection Number: 2023-1278-0004	
Inspection Type: Complaint	
Licensee: Crown Ridge Health Care Services Inc.	
Long Term Care Home and City: Crown Ridge Place, Trenton	
Lead Inspector Anna Earle (740789)	Inspector Digital Signature
Additional Inspector(s)	

INSPECTION SUMMARY
<p>The inspection occurred onsite on the following date(s): September 14-15, 18-19, 2023</p> <p>The following intake(s) were inspected:</p> <ul style="list-style-type: none"> Intake: #00095661 - Complaint related to care and services (pain management, continence care, and alleged neglect).

The following **Inspection Protocols** were used during this inspection:

- Contenance Care
- Resident Care and Support Services
- Infection Prevention and Control
- Prevention of Abuse and Neglect
- Pain Management

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INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.



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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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