

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: September 5, 2025

Inspection Number: 2025-1278-0002

Inspection Type:

Complaint
Critical Incident

Licensee: Crown Ridge Health Care Services Inc.

Long Term Care Home and City: Crown Ridge Place, Trenton

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): September 2 - 5, 2025

The following intake(s) were inspected:

- Intake: #00151753 - CI #2787-000009-25 - Fall of resident requiring transfer to hospital.
- Intake: #00154775 - Complaint regarding wound care and resident care and services.
- Intake: #00156391 - CI #2787-000012-25- Fall of resident requiring transfer to hospital.

The following **Inspection Protocols** were used during this inspection:

Skin and Wound Prevention and Management
Resident Care and Support Services
Falls Prevention and Management

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INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.