

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: September 25, 2025

Inspection Number: 2025-1278-0003

Inspection Type:

Complaint
Critical Incident

Licensee: Crown Ridge Health Care Services Inc.

Long Term Care Home and City: Crown Ridge Place, Trenton

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): September 23, 24, 25, 2025.

The following intake(s) were inspected:

- Intake: #00156189 was regarding a complaint for care and services of a resident.
- Intake: #00157842 was an incident regarding an allegation of staff to resident abuse.

The following **Inspection Protocols** were used during this inspection:

Skin and Wound Prevention and Management
Medication Management
Prevention of Abuse and Neglect
Pain Management

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INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.