

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Ottawa District**

347 Preston Street, Suite 410  
Ottawa, ON, K1S 3J4  
Telephone: (877) 779-5559

## Public Report

**Report Issue Date:** January 13, 2026

**Inspection Number:** 2026-1278-0001

**Inspection Type:**

Complaint  
Critical Incident

**Licensee:** Crown Ridge Health Care Services Inc.

**Long Term Care Home and City:** Crown Ridge Place, Trenton

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): January 6-9, 12-13, 2026

The following intake(s) were inspected:

- Intake: #00161935 - Complaint with concerns regarding food.
- Intake: #00164015 - CIR #2787-000019-25 - Fall of a resident resulting in injury.
- Intake: #00165915 - Complaint regarding responsive behaviours of a resident.

The following **Inspection Protocols** were used during this inspection:

Food, Nutrition and Hydration  
Responsive Behaviours  
Falls Prevention and Management

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## **INSPECTION RESULTS**

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.