

Inspection Report under
the Long-Term Care
Homes Act, 2007

Rapport d'inspection en vertu de
la Loi de 2007 sur les foyers de
soins de longue durée

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Division des opérations relatives aux
soins de longue durée
Inspection de soins de longue durée

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Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / No de registre	Type of Inspection / Genre d'inspection
Apr 6, 2022	2022_891649_0005	004359-21, 013121- 21, 013866-21, 016841-21	Complaint

Licensee/Titulaire de permis

City of Toronto
Seniors Services and Long-Term Care (Union Station) c/o 55 John Street Toronto ON
M5V 3C6

Long-Term Care Home/Foyer de soins de longue durée

Cummer Lodge
205 Cummer Avenue North York ON M2M 2E8

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

JULIEANN HING (649), STEPHANIE LUCIANI (707428), WING-YEE SUN (708239)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Complaint inspection.

This inspection was conducted on the following date(s): March 2, 3, 4, 7, 8, 9, 10, and 11, 2022.

The following intakes were completed during this complaint inspection:

Log #004359-21 related to staff to resident abuse

Log #013121-21 related to infection prevention and control practices

Log #013866-21 related to communication and response system, and

Log #016841-21 related to plan of care, Residents' Bill of Rights, and responsive behaviours.

PLEASE NOTE: A Written Notification (WN) and a Voluntary Plan of Correction (VPC) related to LTCHA, 2007, c.8, s .6. (7) was identified in this complaint inspection and has been issued in a concurrent inspection, #2022_891649_0006, dated April 6, 2022.

During the course of the inspection, the inspector(s) spoke with the Director of Nursing (DON), Manager of Building Services, Nurse Managers (NMs), Registered Nurses (RNs), Registered Dietitian (RD), Occupational Therapist (OT), Social Worker (SW)/Counsellor, Behaviour Support Resource Team (BSRT), Registered Practical Nurses (RPNs), Dietary Aides (DAs), Personal Support Workers (PSWs), nursing clerk, family members and residents.

During the course of the inspection the inspectors observed staff to resident interactions, conducted resident observations, reviewed residents' clinical records, and staffing schedules.

The following Inspection Protocols were used during this inspection:

Continence Care and Bowel Management

Hospitalization and Change in Condition

Medication

Nutrition and Hydration

Personal Support Services

Safe and Secure Home

During the course of this inspection, Non-Compliances were not issued.

0 WN(s)

0 VPC(s)

0 CO(s)

0 DR(s)

0 WAO(s)

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

Issued on this 8th day of April, 2022

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.