



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévues le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

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**Ministère de la Santé et des Soins de
longue durée**

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Date(s) of inspection/Date de l'inspection Dec 16, 2010	Inspection No/ d'inspection 2010_132_9512_16Dec102455	Type of Inspection/Genre d'inspection Complaint T2738
Licensee/Titulaire City of Toronto Long-Term Care Homes and Services 55 John Street, Metro Hall, 11th Floor Toronto, Ontario, M5V 3C6		
Long-Term Care Home/Foyer de soins de longue durée Cummer Lodge 205 Cummer Avenue North York, ON M2M 2E8		
Name of Inspector(s)/Nom de l'inspecteur(s) Rosemary Lam (# 132)		

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a complaint inspection with regards to improper wound care and alleged rough handling.

During the course of the inspection, the inspector(s) spoke with: The Administrator; MDS Coordinators; Director of Care; Registered staff; Personal Support workers.

During the course of the inspection, the inspector visited resident in his room and reviewed relevant health records.

The following Inspection Protocols were used in part or in whole during this inspection:

Wound and Skin Inspection protocol
Prevention of Abuse, Neglect and Retaliation Inspection protocol

Findings of Non-Compliance were found during this inspection. The following action was taken:

- 1 WN
- 1 VPC

NON- COMPLIANCE / (Non-respectés)
Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régisseur envoyé
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

WN #1: The Licensee has failed to comply with LTCHA 2007, c.8. s.6 (10) (c)

(10)(c) The licensee shall ensure that the resident is reassessed and the plan of care reviewed and revised at least every six months and at any other time when c) care set out in the plan has not been effective.

Findings:
Staff did not reassess or revise the plan of care after a new skin issue was identified.

1. October 2010, Staff documented in progress note that a resident's buttock area was excoriated & painful to touch. Staff provided treatment once as nursing intervention. No other evidence of reassessment or treatment was provided until 23 days later when a Personal Support Worker (PSW) reported on the resident's buttock open area .
2. The resident's plan of care was not revised to address his new skin issue after it was identified in Oct and Nov, 2010. Care plan strategies remained the same as of the home's latest review in Sept, 2010.

November, 2010 the physician saw the resident and prescribed treatment to the buttock open area. The buttock open area closed after 17 days.

Additional Required Actions:

VPC - pursuant to the *Long-Term Care Homes Act, 2007*, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance with ensuring staff re-assess and revise care plan strategies when care set out in the plan has not been effective.

Signature of Licensee or Representative of Licensee
Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.

Rosemary Lam

Title:

Date:

Date of Report: (if different from date(s) of inspection).

January 5, 2011