



**Ministry of Health and  
Long-Term Care**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Long-Term Care Homes Division  
Long-Term Care Inspections Branch**  
**Division des foyers de soins de  
longue durée**  
**Inspection de soins de longue durée**

London Service Area Office  
130 Dufferin Avenue 4th floor  
LONDON ON N6A 5R2  
Telephone: (519) 873-1200  
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**Ministère de la Santé et des  
Soins de longue durée**

**Rapport d'inspection sous la  
Loi de 2007 sur les foyers de  
soins de longue durée**

Bureau régional de services de  
London  
130 avenue Dufferin 4ème étage  
LONDON ON N6A 5R2  
Téléphone: (519) 873-1200  
Télécopieur: (519) 873-1300

**Public Copy/Copie du public**

<b>Report Date(s) / Date(s) du apport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / No de registre</b>	<b>Type of Inspection / Genre d'inspection</b>
May 23, 2018	2018_725522_0003	020422-16, 020424-16, 020426-16, 026955-17, 028475-17, 003606-18, 007390-18, 007391-18	Critical Incident, System

**Licensee/Titulaire de permis**

The Corporation of the City of London  
151 Dundas Street 3rd Floor LONDON ON N6A 4L6

**Long-Term Care Home/Foyer de soins de longue durée**

Dearness Home for Senior Citizens  
710 Southdale Road East LONDON ON N6E 1R8

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

JULIE LAMPMAN (522), CASSANDRA ALEKSIC (689)

**Inspection Summary/Résumé de l'inspection**



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**The purpose of this inspection was to conduct a Critical Incident System inspection.**

**This inspection was conducted on the following date(s): April 12, 13, 19, 20 and 23, 2018.**

**The following Critical Incident System (CIS) reports related to falls were inspected concurrently during this inspection:**

**CIS #M514-000017-16/ Log #020422-16,  
CIS #M514-000005-16/ Log #020424-16,  
CIS #M514-000011-16/ Log #020426-16,  
CIS #M514-000040-17/ Log #026955-17,  
CIS #M514-000044-17/ Log #028475-17,  
CIS #M514-000006-18/ Log #003606-18,  
CIS #M514-000019-18/ Log#007390-18,  
CIS #M514-000020-18 Log #007391-18.**

**During the course of the inspection, the inspector(s) spoke with the Administrator, the Director of Care, two Assistant Directors of Care, Registered Nurses, Registered Practical Nurses, a Registered Practical Nurse - Wound Care Nurse, a Physiotherapist, Personal Support Workers, a Housekeeping Aide, and residents.**

**During the course of the inspection, the inspector observed staff and resident interactions, reviewed resident clinical records, investigative notes and relevant policies and procedures.**

**The following Inspection Protocols were used during this inspection:  
Falls Prevention**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)  
0 VPC(s)  
0 CO(s)  
0 DR(s)  
0 WAO(s)**



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**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

**Legend**

WN – Written Notification  
VPC – Voluntary Plan of Correction  
DR – Director Referral  
CO – Compliance Order  
WAO – Work and Activity Order

**Legendé**

WN – Avis écrit  
VPC – Plan de redressement volontaire  
DR – Aiguillage au directeur  
CO – Ordre de conformité  
WAO – Ordres : travaux et activités

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD).

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

**Issued on this 23rd day of May, 2018**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**



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**Original report signed by the inspector.**