

**Ministry of Long-Term Care**  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**London District**  
130 Dufferin Avenue, 4th Floor  
London, ON, N6A 5R2  
Telephone: (800) 663-3775

<b>Original Public Report</b>	
<b>Report Issue Date:</b> June 9, 2023	
<b>Inspection Number:</b> 2023-1539-0004	
<b>Inspection Type:</b> Complaint Critical Incident System	
<b>Licensee:</b> The Corporation of the City of London	
<b>Long Term Care Home and City:</b> Dearness Home for Senior Citizens, London	
<b>Lead Inspector</b> Tatiana Pyper (733564)	<b>Inspector Digital Signature</b>
<b>Additional Inspector(s)</b>	

<b>INSPECTION SUMMARY</b>
<p>The inspection occurred onsite on the following date(s): June 7, and 8, 2023</p> <p>The following intake(s) were inspected:</p> <ul style="list-style-type: none"> <li>• Intake: #00087348, Complaint related to care and services.</li> <li>• Intake: #00087989, Critical incident # 514-000006-23, related to falls prevention and management.</li> </ul>

The following **Inspection Protocols** were used during this inspection:

- Infection Prevention and Control
- Prevention of Abuse and Neglect
- Falls Prevention and Management

## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.