

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Public Report

Report Issue Date: August 28, 2025

Inspection Number: 2025-1539-0005

Inspection Type:

Complaint
Critical Incident

Licensee: The Corporation of the City of London

Long Term Care Home and City: Dearness Home for Senior Citizens, London

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): August 27, 28, 2025

The following intake(s) were inspected:

- Intake: #00154404 - a complaint related to resident care.
- Intake: #00155732 - Critical Incident System Report M514-000018-25 related to a fall.

The following **Inspection Protocols** were used during this inspection:

- Medication Management
- Falls Prevention and Management

INSPECTION RESULTS

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WRITTEN NOTIFICATION: Falls prevention and management

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 54 (1)

Falls prevention and management

s. 54 (1) The falls prevention and management program must, at a minimum, provide for strategies to reduce or mitigate falls, including the monitoring of residents, the review of residents' drug regimes, the implementation of restorative care approaches and the use of equipment, supplies, devices and assistive aids. O. Reg. 246/22, s. 54 (1).

The licensee has failed to ensure that a falls prevention strategy was functioning properly.

A resident had a fall with significant change in condition. After investigation by the home, it was identified that a falls prevention strategy did not function properly prior to the fall.

Sources: Resident clinical records, a technical report from the home, and interview with staff of the home.