

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Hamilton District**

119 King Street West, 11th Floor  
Hamilton, ON, L8P 4Y7  
Telephone: (800) 461-7137

## Original Public Report

**Report Issue Date:** August 9, 2024

**Inspection Number:** 2024-1606-0001

**Inspection Type:**  
Complaint

**Licensee:** The Regional Municipality of Niagara

**Long Term Care Home and City:** Deer Park Villa, Grimsby

## INSPECTION SUMMARY

The inspection occurred offsite on the following date(s): May 22, 23, 28, 29, 2024, June 17, 19, 26, 2024 and July 8, 24, 2024.

The following intake(s) were inspected:

Intake #00116507 - Complaint related to records required for employment.

The following **Inspection Protocols** were used during this inspection:

Safe and Secure Home

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## INSPECTION RESULTS

### WRITTEN NOTIFICATION: Infection prevention and control program

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: O. Reg. 79/10, s. 229 (10) 4.**

Infection prevention and control program

s. 229 (10) The licensee shall ensure that the following immunization and screening measures are in place:

4. Staff is screened for tuberculosis and other infectious diseases in accordance with evidence-based practices and, if there are none, in accordance with prevailing practices.

The Long-Term Care Homes Act, 2007, (LTCHA) s. 2 states: "staff", in relation to a long-term care home, means persons who work at the home,

(a) as employees of the licensee,

(b) pursuant to a contract or agreement with the licensee, or

(c) pursuant to a contract or agreement between the licensee and an employment agency or other third party; ("personnel")

The licensee failed to ensure that staff hired pursuant to a contract with an identified staffing agency were screened for tuberculosis (TB). Inspectors requested staff records to show that TB screening was conducted, and none of the records could be provided to prove it had been done.

**Sources:** Interviews with the home's Administrator and the home's Employee Immunization and Surveillance Policy, implemented June 6, 2021, and last revised February 26, 2024.

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**WRITTEN NOTIFICATION: Staff records**

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: O. Reg. 79/10, s. 234 (1)**

Staff records

s. 234 (1) Subject to subsections (2) and (3), every licensee of a long-term care home shall ensure that a record is kept for each staff member of the home that includes at least the following with respect to the staff member:

1. The staff member's qualifications, previous employment and other relevant experience.
2. Where applicable, a verification of the staff member's current certificate of registration with the College of the regulated health profession of which he or she is a member, or verification of the staff member's current registration with the regulatory body governing his or her profession.
3. Where applicable, the results of the staff member's police record check under subsection 75 (2) of the Act.
4. Where applicable, the staff member's declarations under subsection 215 (4). O. Reg. 79/10, s. 234 (1); O. Reg. 451/18, s. 4.

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The licensee has failed to ensure that required records were kept for all staffing agency staff members who worked with a resident at the home in early 2022.

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The licensee reported they did not have any relevant hiring records for the agency staff at the time of inspection.

**Sources:** Interview with the home's Administrator and the Niagara Region Central Support Division Lead, the home's policy: Screening Measures and Offence Declaration for Staff and Volunteers #AD07-014, revised December 14, 2023, and the staffing agency contract.