

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Original Public Report

Report Issue Date: February 13, 2024	
Inspection Number: 2024-1166-0001	
Inspection Type: Proactive Compliance Inspection	
Licensee: peopleCare Communities Inc.	
Long Term Care Home and City: peopleCare Delhi LTC, Delhi	
Lead Inspector Kristen Murray (731)	Inspector Digital Signature
Additional Inspector(s) Cheryl McFadden (745)	

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): January 30, 31, 2024 and February 1, 2, 5, 6, 7, 2024

The following intake(s) were inspected:

- Intake: #00106632 - Proactive Compliance Inspection (PCI)

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The following **Inspection Protocols** were used during this inspection:

- Skin and Wound Prevention and Management
- Resident Care and Support Services
- Medication Management
- Food, Nutrition and Hydration
- Residents' and Family Councils
- Infection Prevention and Control
- Prevention of Abuse and Neglect
- Quality Improvement
- Residents' Rights and Choices
- Pain Management
- Falls Prevention and Management

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.