

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Public Report

Report Issue Date: March 4, 2025

Inspection Number: 2025-1166-0001

Inspection Type:

Critical Incident

Licensee: peopleCare Communities Inc.

Long Term Care Home and City: peopleCare Delhi LTC, Delhi

INSPECTION SUMMARY

The inspection occurred onsite on the following dates: February 24, 26, 27 and March 3, 4, 2025

The following intakes were inspected:

- Intake: #00135572 - CIS: 2660-000011-24 - Related to infection prevention and control
- Intake: #00138537 - CIS: 2660-000002-25 - Related to infection prevention and control

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control

INSPECTION RESULTS

WRITTEN NOTIFICATION: Infection Prevention and Control Program

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NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 102 (11) (b)

Infection prevention and control program

s. 102 (11) The licensee shall ensure that there are in place,

(b) a written plan for responding to infectious disease outbreaks. O. Reg. 246/22, s. 102 (11).

The licensee failed to comply with the home's Infection Prevention and Control (IPAC) Program when the home's Outbreak Quick Reference Guide for isolating roommates was not followed.

In accordance with O. Reg. 246/22, s. 11 (1) (b), the licensee is required to ensure that the written policies developed for the IPAC Program are complied with.

Specifically, the roommates of eight residents who were identified as symptomatic on the line list for an outbreak, were not placed on additional precautions as was required.

Sources: Line List, email communication with Public Health Nurse, Outbreak Quick Reference Guide and interview with the IPAC Lead.