

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District

609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901
centralwestdistrict.mlhc@ontario.ca

Original Public Report

Report Issue Date: February 23, 2023

Inspection Number: 2023-1053-0002

Inspection Type:

Proactive Compliance Inspection

Licensee: Derbecker's Heritage House Limited

Long Term Care Home and City: Derbecker's Heritage House, St Jacobs

Lead Inspector

Helene Desabrais (615)

Inspector Digital Signature

Additional Inspector(s)

Nuzhat Uddin (532)

INSPECTION SUMMARY

The inspection occurred on the following date(s):

February 14, 15, 16, 17, 21, 22, 2023

The following intake(s) were inspected:

- Intake #00020651 - Proactive Compliance Inspection

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services
Skin and Wound Prevention and Management
Medication Management
Residents' and Family Councils
Food, Nutrition and Hydration
Infection Prevention and Control
Prevention of Abuse and Neglect
Quality Improvement



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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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Residents' Rights and Choices
Pain Management
Falls Prevention and Management

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.



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